



A covetrus Company

20<sup>th</sup> June 2023

To our Valued Customers,

**RE: To all veterinarians who have purchased Pentobarb 500 in the last five years and have product in stock**

We have become aware of a small number of instances where possible potency issues with Pentobarb 500 have been identified. To date, these have involved batches B62192 and B65624, but further investigations are in progress to determine if these are the only batches involved.

Testing of samples from the implicated bottles is underway, together with the testing of unbroached bottles from the same and other batches. The control samples maintained by our manufacturing partner are also being reviewed for completeness.

In the interim, the strong recommendation is that bottles from the batches identified are not used or, if there is no alternative, then they should be used with caution. It is also advised that broached packs or packs that have not been stored as advised on the label (Store below 25°C, protect from light) should not be used under any circumstances until the investigation into this matter has been completed and reported.

I will be in touch if there are any further steps to be taken, but in the mean time I want to thank you greatly for working with us on this proactive measure. For any further information, please don't hesitate to contact either myself or any of the Provet team.

Yours faithfully,

**Adam Morris | Commercial Director, NZ | Provet NZ PTY LTD**

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